

P38993

Florida Department of State
Division of Corporations
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TALLAHASSEE, FLORIDA

BASIC AMENDMENT

LIBERTY INSURANCE SERVICES ADMINISTRATOR CORPORATION

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DIVISION OF CORPORATIONS

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PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)

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(Document number of corporation (if known))

1. Liberty Insurance Services Corporation
(Name of corporation as it appears on the records of the Department of State)

2. South Carolina
(Incorporated under laws of)

3. 05/27/1992
(Date authorized to do business in Florida)

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TALLAHASSEE FLORIDA

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? 1/20/2005

5. IBM Business Transformation Outsourcing Insurance Services Corporation
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

Susan E. Cyr
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Susan E Cyr
(Typed or printed name of person signing)

February 10, 2005
(Date)

Secretary
(Title of person signing)

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate Under Seal

I, Mark Hammond, Secretary of State of South Carolina Hereby certify that:

"LIBERTY INSURANCE SERVICES CORPORATION, A SOUTH CAROLINA CORPORATION", INCORPORATED ON JUNE 13, 1991; IT IS FURTHER CERTIFIED THAT AN AMENDMENT WAS FILED ON JANUARY 20, 2005 CHANGING THE NAME FROM "LIBERTY INSURANCE SERVICES CORPORATION" TO "IBM BUSINESS TRANSFORMATION OUTSOURCING INSURANCE SERVICES CORPORATION".

Given under my Hand and the Great Seal of the State of South Carolina this 10th day of February, 2005.

Handwritten signature of Mark Hammond in cursive script.

Mark Hammond, Secretary of State